

The background features a large, semi-transparent watermark of the Texas Wolverine All-Stars logo. The logo is circular with a yellow and grey color scheme, containing the text 'TEXAS WOLVERINE' at the top and 'ALL-STAR' at the bottom, with a wolverine head in the center.

2022-2023

PARENT & ATHLETE

ALL-STAR CHEER

HANDBOOK/ CONTRACT

TEXAS WOLVERINE ALL-STARS, INC.

1334 South Flores Street

San Antonio, TX 78204

(210) 531-0201

www.texaswolverineallstars.com

WELCOME TO THE TEXAS WOLVERINE ALL STARS!!

Now entering our 25th season, the Texas Wolverine All-Stars has teams for cheerleaders 2 years and older. We have graciously earned dozens of local, state & national titles since we opened in 1998!

Our mission is to emphasize the importance of overall cheer skills, safety, conditioning, tumbling, stunting and above all, respect for others while enjoying the thrill of this sport. Most importantly, we focus on the athletes having fun. All athletes and teams are important to us, from our cheer/ tumbling classes to our competing teams! Along with our loyal staff, TWA has worked hard to make everyone feel welcome and a part of the Wolverine family! We make it our mission to get to know each individual athlete and parent; help them set and reach goals, teach the value of commitment, dedication and teamwork and ultimately help each athlete see their dreams become a reality. Although our goal is to make each team competitive, we strongly encourage our Wolverine athletes to learn lifelong lessons in dedication, pride, teamwork, time management and helping others.

We pride ourselves in promoting the importance of balancing your athlete's education in conjunctions with this sport. Our senior graduates have gone onto cheer for several colleges with scholarships to include the following schools: University of Texas at San Antonio, University of the Incarnate Word, Texas State University, Navarro College, Sam Houston State University, Hawaii Pacific University, Steven F. Austin State University, San Antonio College, Palo Alto College, and Northwest Vista College, just to name a few.

Many of our athletes and staff have gone on to be a part of summer cheer staff organizations such as the National Cheerleading Association (NCA), Universal Cheerleaders Association (UCA), Cheerleaders of America (COA), Christian Cheerleaders Association (CCA), & American Cheer Power (ACP).

This information packet has been created to answer any and all questions and address any concerns for our upcoming 25th season. If you find any questions may not may not be directly answered or have further concerns, please reach out to gym directly at 210-531-0201 or the gyms cell phone number 210-544-7371. Texas Wolverine All-Stars is under the direct supervision of Gym Manager Clarissa Soriano and Gym Owner Luis Bazan.

Once again, WELCOME to the Texas Wolverine All-Stars it will be a life-changing experience!!

WOLVERINE LOVE! ///<3

TEXAS WOLVERINE ALL-STARS ATHLETE & PARENT RULES AND REGULATIONS:

As stated above, the following applies to every Wolverine Family member.

SPORTSMANSHIP:

We hold a high expectation to our TWA athletes to be well mannered as they represent our gym at any event or competition. Any negative behavior towards other teams, teammates and coaching staff may result in immediate removal of the program. Here at TWA, we want an approach that encourages a positive mindset, promoting strong teamwork skills and celebrating their hard work and accomplishments throughout our entire season.

- Be modest when successful and be gracious regardless of placement.
- Members of all teams are to show respect for the coaches, fellow teammates, other TWA athletes, parents, judges, officials and spectators from opposing organizations.
 - This includes but is not limited to sitting outside practice facility.
 - Disrespectful attitude, back talking and any form of ill-mannered behavior towards coaches and other athletes is unacceptable and will not be tolerated.
 - In the spirit of good sportsmanship and all-around team moral we encourage that any questions, comments or concerns to be brought to management directly.
- Exhibit good sportsmanship at the gym as well as during and after all competitions.
- Place the well-being of my child and their teams before my personal desire to win.
- Encourage my child to abide by the rules and respect all other teammates, athletes, coaches, judges, officials & other parents.

All unmannerly conduct will be handled directly with the head coach and athlete.

Any escalated issues will result in a parent, athlete conversation.

GYM AND PRACTICE

1. Athletes will NOT be allowed phones during practice. Phones will be collected and placed in team box or phones can be left with parent. If you need to contact your athlete you can call the gym landline or cell phone.
2. Through out the season we may call CLOSED PRACTICES. This is for the optimal athlete focus and participation.
3. Respect the privilege of the use of our facility. All cheerleading equipment is for the progression of skills and will be used by all athletes and coaches appropriately. NO PARENTS ARE ALLOWED ON ANY CHEER FLOORS OR EQUIPMENT. Siblings are not allowed to wander or left unsupervised.
4. If you are running late to practice for ANY reason, you must call/text to inform your coach. Band app must be downloaded by both parent and athlete (if applicable).
5. No food, gum, candy or drinks are permitted in the gym area. Only water & Gatorade are allowed. No food or drinks are allowed on the blue mats!
6. The use of drugs, tobacco, alcohol and abusive language is prohibited. This behavior will result in IMMEDIATE dismissal from the TWA program. No excuses or exceptions.

ABSENCES:

1. Absences will be reviewed on an individual basis.
2. Anything beyond 3 unexcused absences is highly unacceptable.
 - a. Excessive absences may be grounds for:
 - i. Change or replacement in competition team routines
 - ii. Withholding items or services
 - iii. Dismissal from the program

EXCUSED ABSENCES:

1. Include but not limited to:
 - a. Death in the family
 - b. School related function that reflects a grade, coaches and front staff must know at minimum 2/3 weeks prior to any function to plan accordingly.
 - c. Jobs:
 - i. Handled on an individual basis
 - d. A contagious illness with doctor's note
 - e. COVID-19* (The following will be mandated by the CDC and will implemented accordingly):
 - i. Everyone must wear a mask upon entering and exiting the facility. All athletes must wear a mask throughout the duration of their practice time.
 - ii. We will continue the use of hand sanitizer for all athletes following every bathroom and water break.
 - iii. If an athlete is exposed to or tests positive for COVID, there will be a MANDATORY 14 day quarantine and a negative COVID test before the athlete is allowed to return to any practices.

***Subject to change! Missing athlete may be asked to find a replacement.**

UNEXCUSED ABSENCES:

1. Include but not limited to:
 - a. Sickness, without a doctor's note
 - b. Traffic or long-distance driving.
 - i. Traffic in our area is always a problem, please plan accordingly.

COMPETITIONS:

1. All parents are expected to sit together in support of all TWA teams.
2. **COMPETITION SHIRTS ARE MANDATORY FOR BOTH PARENTS AND ATHLETES!** Parents are required and expected to wear the designated competition shirt for each competition.
3. Parents, relatives, friends and athletes are never allowed to speak to, call, text or e-mail competition officials/ judges for any reason. All competition communication will be dealt with directly through gym management and coaches.
4. All competitions are MANDATORY. You are financially responsible for every competition on the schedule.

SOCIAL NETWORKS:

1. No athlete or parent may post inappropriate/ negative messages on Facebook, Instagram, Twitter, Snapchat or any other social media platform, website and/or message board about TWA, another program or individual. Any posting of this nature will result in immediate dismissal for the program.
2. No TWA team videos and/or music are allowed to be posted on YouTube or any other website without permission. Including live videos. Violation of this rule or the theft of music is grounds for immediate dismissal. We strongly encourage our parent(s)/spectators to have their phones down and hands up to enjoy a visual performance of their athlete.

COMMUNICATION:

1. We will be sending messages via text, Band app and through emails to keep the lines of communication open with all parents and athletes. Please make sure all your contact information is always current.
 - a. Weekly: practice schedules and attire.
 - b. Monthly: due dates, calendars, newsletters, and invoices.
2. Band app notifications **MUST** be left on at all times for any changes and/or reminders.
3. Band app, group chats or message boards are used for information **ONLY**. Any complaints, concerns or questions should be addressed to the front desk **PRIVATLEY!!**

TUMBLING:

1. Tumbling is incorporated during their 3 practice days but **WILL** change, as competition season gets close.
2. We offer extra tumbling on a different day as team practice.
 - a. \$30.00 extra a month

FLYING CLASSES:

ALL CURRENT FLYERS WILL BE REQUIRED TO ATTEND AT LEAST 1 FLYING CLASS PER WEEK IN ORDER TO REMAIN A MAIN FLYER FOR THE SEASON.

- a. Mondays 5:30-6:30 & Wednesday 6:00-7:00
- b. \$10.00 per class.

JUMP CLASSES:

Jump classes are held on:

- a. Tuesdays 5:30-6:30 and Thursday 6:00 -7:00
- b. \$10.00 per class

PRIVATE LESSONS:

Private lessons are available at an additional cost to all athletes in and outside our program and with any of our available coaches.

- a. Single (1) one hour lesson - \$60.00
- b. Four (4) one hour lessons (5th lesson free) - \$200.00
 - If paying for the set of privates all 5 must remain with the same coach.
- c. **MUST BE PAID IN FULL BEFORE STARTING CLASS.**

SKILLS CLINICS:

During the summer we will be having private 1-day skills clinics to help improve athletes and teams. Prices will range from \$35-\$50.00. Times and dates to be determined.

CHOREOGRAPHY:

1. Choreography for team is **MANDATORY**.
2. Price will vary per team.
3. Choreography fees **MUST** be paid in **FULL** the day choreography begins. Any athlete with a choreography balance will not be allowed to participate until fees are paid **FULL**.
4. Each athlete **MUST** be present to maximize the benefit of each choreography session for any athlete who does not attend these dates will be removed from the team and placed in our rec/cheer classes. **NO ATHLETE SPOT WILL BE HELD**.
5. All routine/choreography including dances, stunts, and transitions should be highly protected.
6. Texas Wolverine All-Stars choreography should never be copied or taught to anyone without consent of management. This also includes any and all portions of music selections and editing.
7. No copies of music are given out.
8. Date to learn choreography will be set during the summer break. Arrangements must be made to work around these dates.

CROSSOVERS:

1. Any athlete who is **SELECTED** to cross over to another team will be required to pay additional crossover fees, including:
 - a. Additional tuition fees
 - b. Choreography fees
 - c. Competition fees
 - i. This fee in particular is charged to TWA by the competition company
 - ii. Please note TWA management CANNOT make exceptions to the crossover fees.

TWA APPAREL

1. Each athlete must purchase practice wear and competition uniforms through Texas Wolverine All-Stars or our Nfinity pro shop.
 - a. Practice wear (2 sets) and competition uniforms are **MANDATORY**.
 - b. Practice bows are **MANDATORY** and can be purchased through the front desk.
 - c. Cheer Shoes: Nfinity Flyte or Vengeance
 - i. White **ONLY** for competition
 - ii. White or black for practice
 - d. Cheer Nfinity Backpack: S
 - i. Solid black, black glitter, or navy blue backpack.
2. Competition shirts change every season and it is **MANDATORY** for every athlete and at least 1 parent to purchase.
3. Practice wear including practice bow, correct shoes, and hair is required and must be worn on the correct day for each athlete. **FAILURE TO WEAR CORRECT PRACTICE WEAR WILL RESULT IN EXTRA CONDITIONING!**

ADDITIONAL INFORMATION:

1. All competitions are subject to change.
2. If a competition is canceled by Texas Wolverine All-Stars, we will make the decision to replace it with a comparable event if able to and adjust fees accordingly.
3. If a competition company cancels, it will get replaced and money will roll over.
4. **TENTATIVE COMPETITION SCHEDULES AND FEE DUE DATES WILL BE GIVEN ONCE DATES ARE POSTED BY EACH CHEERLEADING COMPANY.**
5. Texas Wolverine All-Stars logo, name and team names are **NOT** to be reprinted on any apparel or other items for distribution or sale.
6. TWA management has the right to dismiss your athlete from the Texas Wolverine All-Stars program for any of the following reasons (not limited to):
 - a. Inappropriate behavior
 - i. This includes behavior from both the athlete and the parents or family of said athlete.
 - b. Excessive absences
 - c. A pattern of tardiness
 - d. Not showing up for a competition
 - e. Delinquent payments

ATHLETE DROP OFF/PICK UP:

1. Athletes can be dropped off 5-10 minutes before class time. Athletes are NOT allowed on equipment until their class has started. They will only be allowed to stretch on designated areas.
2. Early drop off or late pick up will result in a \$10.00 fee. If any athlete is dropped off or picked up over 30 minutes you will be charged an additional \$50.00.

FINANCIAL OBLIGATIONS:

1. Parents are to fulfill the financial obligations on time for the entire competition season.
2. There is a strict **NO REFUND** policy.
3. Tuition **MUST** be paid through Automatic Credit/Debit Card Tuition Withdrawal.
4. There is a \$35.00 decline fee.
5. Extra payments such as uniforms, competitions, bows etc. can be paid in cash or through any form of payment offered such as Venmo, Paypal & Zelle; however if your payment is not turned in by the due date your card on file will be charged.
6. **NO PAYMENT DATES WILL BE EXTENDED OR CHANGED.**
7. ***If you are DELINQUENT 10 days of tuition, choreography, uniforms or competition payments your son/daughter will sit out of practice until you are up to date. (Keep in mind late fees will be added and you will still be responsible for all payments.)***

PAYMENTS:

1. It is your responsibility to make all payments on time.
2. All payments are **NON-REFUNDABLE**.
3. Late fees are acquired after the following posted due dates
 - a. \$10.00 on the 18th
 - b. \$25.00 on the 20th
4. Any fee reminders via email or by phone are a courtesy and are not required by gym management.
5. Your team bandapp will have due dates and reminders will payments are due. Have your notifications on at all times for those reminders.

TUITION:

1. All tuition payments will be automatically withdrawn on the **15th** of each month through your online portal.
 - a. **NO** cash or checks are allowed for tuition.
 - b. Tuition is drafted through our automatic payment system. Due dates cannot be overridden and changed.
2. Declined transactions will receive a \$35.00 insufficient fund fee.

LATE FEES:

1. Please be aware that phone calls, text messages, and emails concerning delinquent/past due accounts are a **courtesy** and will be sent out as frequently as needed. Please remain up to date with your account standing.
2. Any other TWA fees paid after the final due date will result in a **late fee of \$25.00**.
3. Athletes will **SIT OUT** until account is **UP TO DATE**.

DELINQUENT ACCOUNTS:

1. Failure to meet the deadline for payments, lack of reasonable & fair communication regarding payments or delinquent accounts will result in one or all of the following:
 - a. Withholding services (Sitting out of practice, private lessons or other classes etc.)
 - b. Withholding purchased items (uniforms, practice wear, warm-ups, etc.)
 - c. Replacing or moving the athlete in routines
 - d. Dismissal from the program

QUITTING OR DISMISSAL FROM THE PROGRAM:

1. If your athlete quits or is dismissed from the program, a **\$500.00** dismissal fee will be charged for breach of contract.
2. You will still be held responsible for all subsequent tuition payments, which will be automatically drafted on the 15th of each month.
3. You will forfeit any and all money, services and items previously paid to TWA.

THIS INCLUDES:

- a. Paid private lessons, other paid TWA classes (Jump or Flying Class), tumbling, competition team practices, choreography practices, camps, open gym, etc.
- b. Uniforms, practice wear, bows, shoes, shirts, makeup, etc.
- c. All items that may have been paid in full but have not been physically handed to the athlete or parent yet.
(Additional merchandise varies to include hoodies, headbands, beanies, etc.)

COMPETITIONS:

1. All competitions are subject to change, not all teams will attend the same competitions.
2. All competitions are **MANDATORY** for all competing athletes.
3. Competition fees vary according to team, level, and Competition Company.
4. All competition fees **MUST** be paid in advance and promptly upon due date.
5. At **ALL** competitions, athletes and parents **MUST** wear the designated TWA competition shirt.
6. When **ALL** athletes arrive to the competition venue, they must be in full uniform:
 - a. **BE ON TIME!!**
 - b. Uniform Top and Bottom
 - c. Designated Cheer Shoes/no show socks
 - d. Designated colored Nfinity backpack
 - e. Designated Hair and Makeup

- f. Competition Shirt on Top of their uniform at all times.
- g. Solid black masks
- h. NO jewelry or gum
- i. NO nail polish allowed
 - i. Allows athletes and team to focus on competition
 - ii. Review counts, stunts, and entire routine.
7. Athletes must remain in full competition uniform with competition shirt over uniform throughout the duration of the competition (Different shoes, boots, different colored hoodies warm-ups, are NOT allowed.)
8. Once athletes have checked in with their team coach, no parents are allowed in warm up areas.

FUNDRAISERS:

1. Fundraisers are designed to help with the cost of TWA fees. FUNDRAISER monies can be used for: merchandise, apparel, choreography, competition fees or private lessons. **EXCLUDING TUITION.**
2. You may carry over credits to the next season, however if you quit or take a break, YOU WILL FOREFEIT ANY AND ALL CREDITS.
3. Fundraiser profit range from 40%-50%.
4. There is a **CASH** only policy for any and all fundraisers.
5. Due dates are important in receiving items in a timely manner.

Gym Closures

- **Mother's Day: May 8th**
- **Memorial Day Weekend: May 28th - May 30TH**
- **Father's Day: June 19th**
- **Independence Day July 4th**
- **Labor Day Weekend: September 3RD - September 5th**
- **Halloween October 31st**
- **Thanksgiving November 24th & 25th**
- **Christmas December 23rd -26th**
- **New Years December 30th -January 1st**

TEXAS WOLVERINE ALL-STARS 2022-2023 HANDBOOK ACKNOWLEDGEMENT AND AGREEMENT

Athlete's Agreement

As an athlete of the Texas Wolverine All-Stars, I am expected to follow the rules of the program and remain in good standing with my fellow teammates, coaches and staff. I have read and understand all the terms in the code of conduct and agree to abide by them.

I have received and read the Texas Wolverine All-Stars Handbook. I fully understand this document is a contract between the Texas Wolverine All-Stars and myself.

Athlete's Signature

Date

Athlete's Name Printed

Date

Parent's Agreement

I recognize that parents are the most important role models for their children and that athletics help achieve a sense of teamwork, self worth and sportsmanship. I encourage my child to abide by the rules and respect the rights of others. I understand that it is important to enforce the rules of the Texas Wolverine All-Stars, respect the sport of cheerleading & not criticize the judges' decisions during or after a competition. I understand that I must remain in good standing financially. I understand that the Texas Wolverine All-Stars have a strict NO REFUNDS policy. I have read and understand all the terms in the code of conduct and agree to abide by them.

I have received and read the Texas Wolverine All-Stars Handbook. I fully understand this document is a contract between the Texas Wolverine All-Stars and me.

Parent's Signature

Date

Parent's Name Printed

Date

TEXAS WOLVERINE ALL-STARS 2022-2023 CONTRACT

Tuition Policy: Tuition is always due on the 15th of each month and will be automatically drafted from the credit/debit card on file. If you decide to quit or leave before the 2022-2023 season is over, you will still be responsible for the monthly tuition until the end of the season. You must consider the yearlong commitment before joining the team. Initials: _____

Financial Policy: All TWA fees (choreography, uniform, bow, warm ups, shoes etc.) must be paid on due dates with no exceptions. Due dates will be given a head of time along with the monthly calendar. Late fees are acquired if fees are paid later than posted due date. A \$25.00 late fee added to the fee (regardless of the item or the item price). Please remember that there is a strict **NO REFUNDS** policy. Initials: _____

Quitting/Dismissal Policy: Competitive cheerleading is a year-round sport. Any break in the training regiment will affect strength, skill level and confidence of both your individual athlete and the entire team. If at any point of the season your athlete quits or is dismissed from a team, a formal conference between the athlete, parent and head TWA staff, to address the problem will be called. You will still be held responsible for all tuition payments, which will be automatically drafted on the 15th of each month. You will forfeit any and all monies previously paid to the Texas Wolverine All-Stars for both tuition and any other TWA fees. If an athlete decides to quit, you will not be allowed to participate in our all-star program or any other classes provided at the Texas Wolverine All Stars gym. This includes all private lessons, TWA tumbling, group tumbling, flying class, jump class, cheer class or open gym. Initials: _____

Sportsmanship Policy: We encourage and expect good sportsmanship at all times. We build on confidence, commitment, loyalty and respect for each other. The Texas Wolverine All-Stars will not tolerate pettiness, gossiping or cliques that attempt to slander the "TWA" name, other athletes or other TWA parents. Anyone displaying improper behavior will be dismissed from the program immediately and will not be allowed to return. Athletes and parents must always remember to be modest in success and gracious in defeat. Initials: _____

Practice Wear Policy: All athletes are required to attend each practice in the MANDATORY practice wear on the specified days. If practice wear is not worn on the correct day, your athlete accepts extra conditioning at the end of practice. Correct shoes are obligatory for practice. Non-cheer shoes will NOT be allowed. Female athletes are required to have all hair pulled back from face in high ponytail including bangs and wear sports bras underneath practice shirts. Jewelry is not permitted at any event including practice because of the safety risk. We are not responsible for lost items. Initials: _____

Competition Policy: All athletes must arrive on time and to the correct venue for competitions. Full uniform must be worn, competition shirt over uniform, correct cheer shoes, hair and makeup as directed. Cheer shoes are to be worn at ALL TIMES during competition; no crazy shoes or socks allowed. Team members are expected to stay through awards and for team pictures unless prior arrangements have been made and are dismissed by coach. Parents are required to sit together. IT IS MANDATORY FOR BOTH PARENTS AND ATHLETES TO WEAR DESIGNATED COMPETITION SHIRTS TO EACH COMPETITION. While at competitions, you are a representative of the Texas Wolverine All-Stars and will act in honorable manner. Bad mouthing of gym athletes, coaches, other gyms and athletes will not be tolerated. Initials: _____



Automatic Credit Card/Debit Tuition Authorization Form

I, _____, hereby authorize the Texas Wolverine All-Stars to charge my credit card and/or debit card for my monthly tuition on the 15th day of every month for the tuition of my child, _____.

I authorize that the information is complete and accurate. I understand that if the debit should be returned, a \$35.00 returned item fee would be assessed.

Signature Date Card Holder

Team _____ Athlete's Name _____

Amount \$ _____ per month/one time charge of \$50.00 yearly registration

Card Number _____/_____/_____/_____

Exp. Date _____ CCV: _____ Zip Code _____